Lean Six Sigma

Reduction of thickness variation in XLPE Foam Rolls

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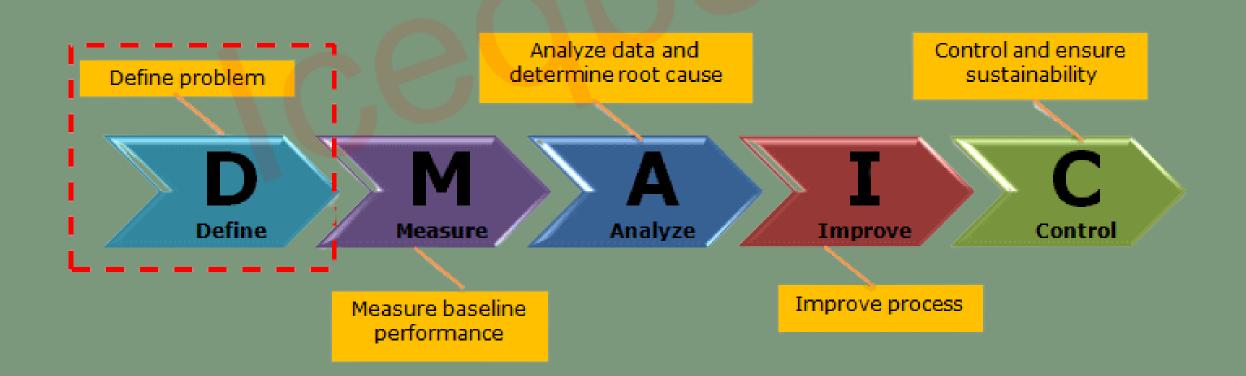


Business Case

The XLPE foam roll production process faces thickness variation, leading to product inconsistency, customer dissatisfaction, and material wastage. This issue increases rejection and rework costs, affecting overall efficiency and profitability. The project aims to identify root causes and reduce variation using Six Sigma tools.

Achieving uniform thickness will improve quality, yield, and customer confidence. It will also lower scrap rates and enhance process capability. The initiative supports operational excellence and sustainable cost reduction.

DEFINE PHASE



Customers

Internal Customers

- Downstream Production / Lamination Team Needs uniform thickness for coating/lamination.
- Cutting / Skiving Team Relies on consistent thickness for correct roll/sheet size.
- Quality Control / Testing Team Ensures thickness is within specs for inspection.
- Packing / Rolling Team Needs proper thickness to maintain roll weight and packaging standards.
- Process / Maintenance Engineers Use thickness data to adjust machines and maintain process stability.

External Customers

- Industrial Customers / OEMs Use foam in automotive, construction, insulation, or packaging; require consistent thickness for performance.
- **Distributors / Traders** Expect uniform product for resale; thickness variation affects stock management.
- End-Users / Consumers Foam in mattresses, cushions, mats, or insulation; inconsistent thickness reduces satisfaction and usability.

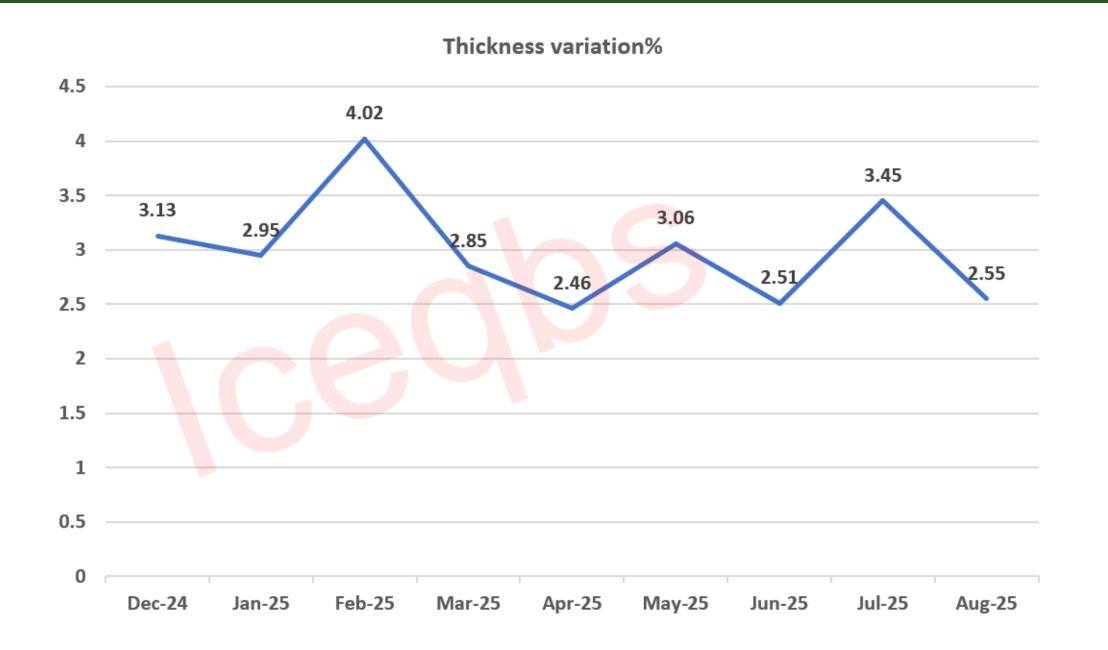
VOC & CTQ

VOICE OF CUSTOMER:

- Internal: We need XLPE rolls with uniform thickness for easier processing, fewer adjustments and minimal scrap
- External: We need consistent foam thickness meeting specification and reliable product performance

Voice of customer	Critical to X	Primary Metric for improvement
We need XLPE rolls with uniform thickness for consistent and reliable performance	CTQ – Quality – variation in thickness of rolls	Y = % variation in thickness of XLPE rolls

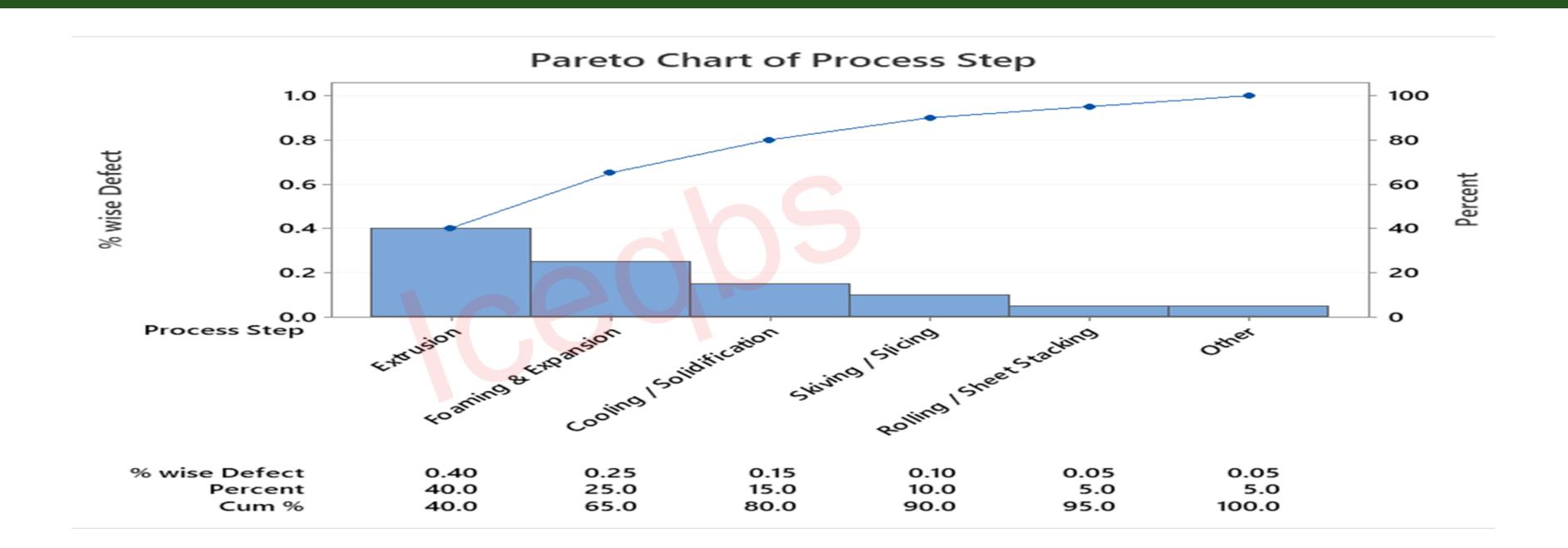
Baseline Performance of Primary Metric (6 months data as Bar chart)



Inference:

Last 9 months thickness variation data shows a significant variation and hence ideal problem to be taken up as a Six Sigma Project.

PARETO CHART



Inference:

Defect rate is more in Extrusion process and hence it is identified as the process for improvement

SIPOC

SUPPLIER

- Polymer Resin Supplier
- Additive Supplier
- Blowing Agent Supplier
- Maintenance Dept (Internal)
- QC Lab (Internal)

PROCESS

- Raw Material Handling
- Weighing & Pre-Mixing
- Compounding / Masterbatch Prep
- Extrusion
- Foaming & Expansion
- Cooling / Solidification

CUSTOME

- Downstream Production Team
- QC Team
- Skiving / Cutting Team
- Packing / Rolling Team
- Industrial Customers
- Distributors

INPU

- PE Resin
- Crosslinkers, Blowing Agents,
 Fillers
- Additives & Stabilizers
- Energy, Water, Utilities
- Machine Settings & Parameters

OUTPU

- Raw foam material
- Pre-mixed material
- Homogenous polymer mix
- Foam sheet/roll (variable thickness)
- Expanded foam
- Solidified foam

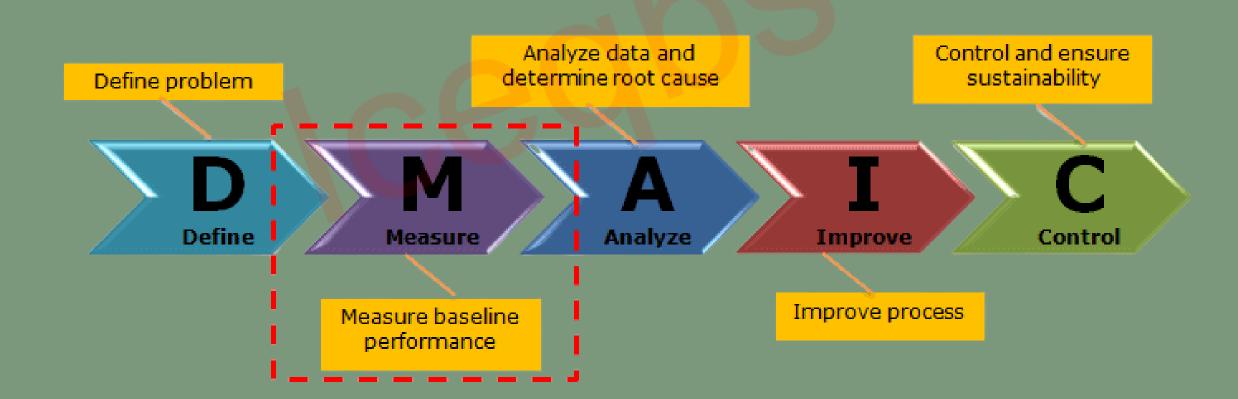
PROJECT CHARTER

Project Title:	
Reduction of thickness variation in XLPE Foam Rolls fr	om ±3% to ±1% within 5 month
Project Leader:	Project Team Members:
Name:	1 Process Engineer
Business Unit:	2 Extrusion Operator
Email:	3 Maintenance Engineer
Contact No:	4
Champion/Sponsor:	Key Stakeholder(s):
	1 Process Engineer
Plant Manager	2 Extrusion Operator
	3
Problem Statement:	Goal Statement:
Currently, XLPE foam rolls show thickness variation of	
±3% from the target specification, leading to	Reduce thickness variation from ±3% to ±1% within 5
increased scrap, downstream process adjustments,	months, improving process stability, reducing scrap
and customer complaints. This affects production	by at least 20%, and ensuring customer satisfaction
efficiency, material utilization, and overall product	

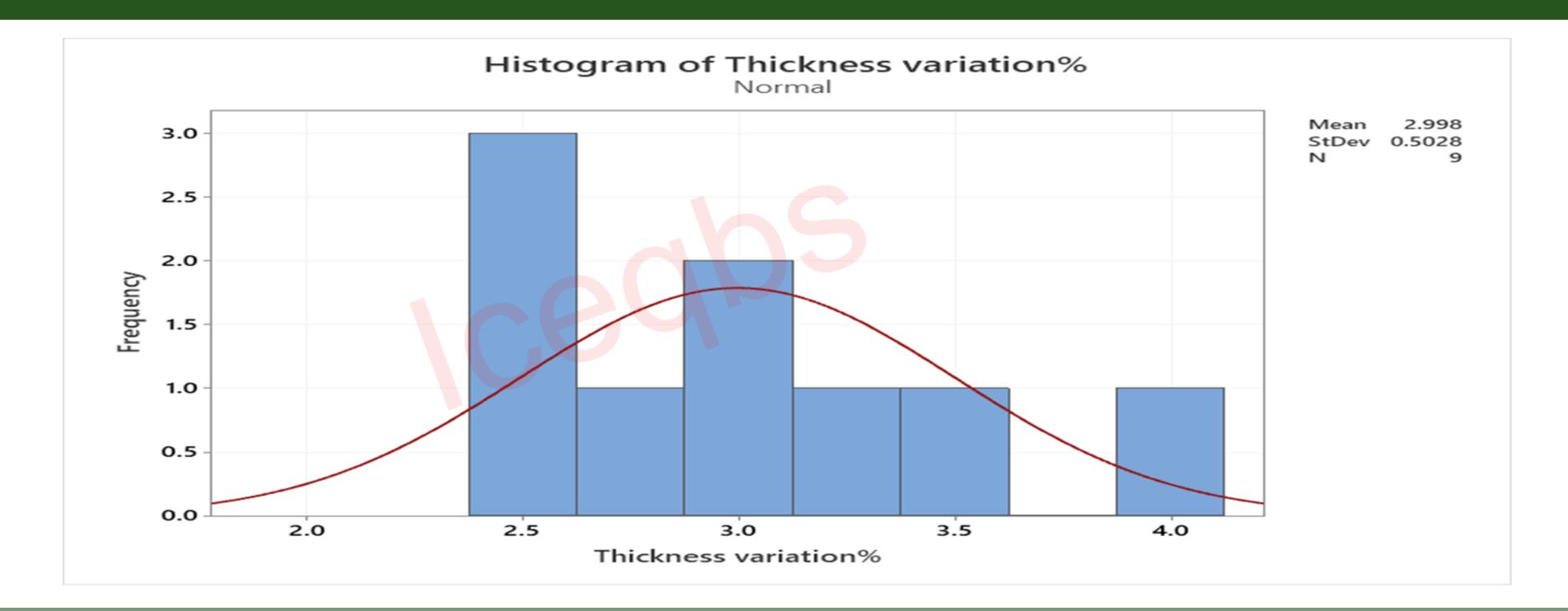
PROJECT CHARTER

Voice of the Customer (VOC):	Assumptions Made:
Internal (Downstream, QC, Packing)Uniform	
thickness, easy processing, fewer adjustments,	
minimal scrap	
External (Industrial, Distributors, End-	
Users)Consistent foam thickness, meets	
specification, reliable product performance	
In Scope:	Out of Scope:
•XLPE foam Extrusion, Foaming, Cooling, and Skivin	Material formulation changes outside current
processes.	recipe.
•Measurement and monitoring of foam thickness	 Lamination, packing, or logistics process
Signatories:	Project Timeline:
1	Stages Start End
	Define
2	
	Measure
	Measure Analyze
3	
	Analyze
	Analyze Improve

MEASURE PHASE

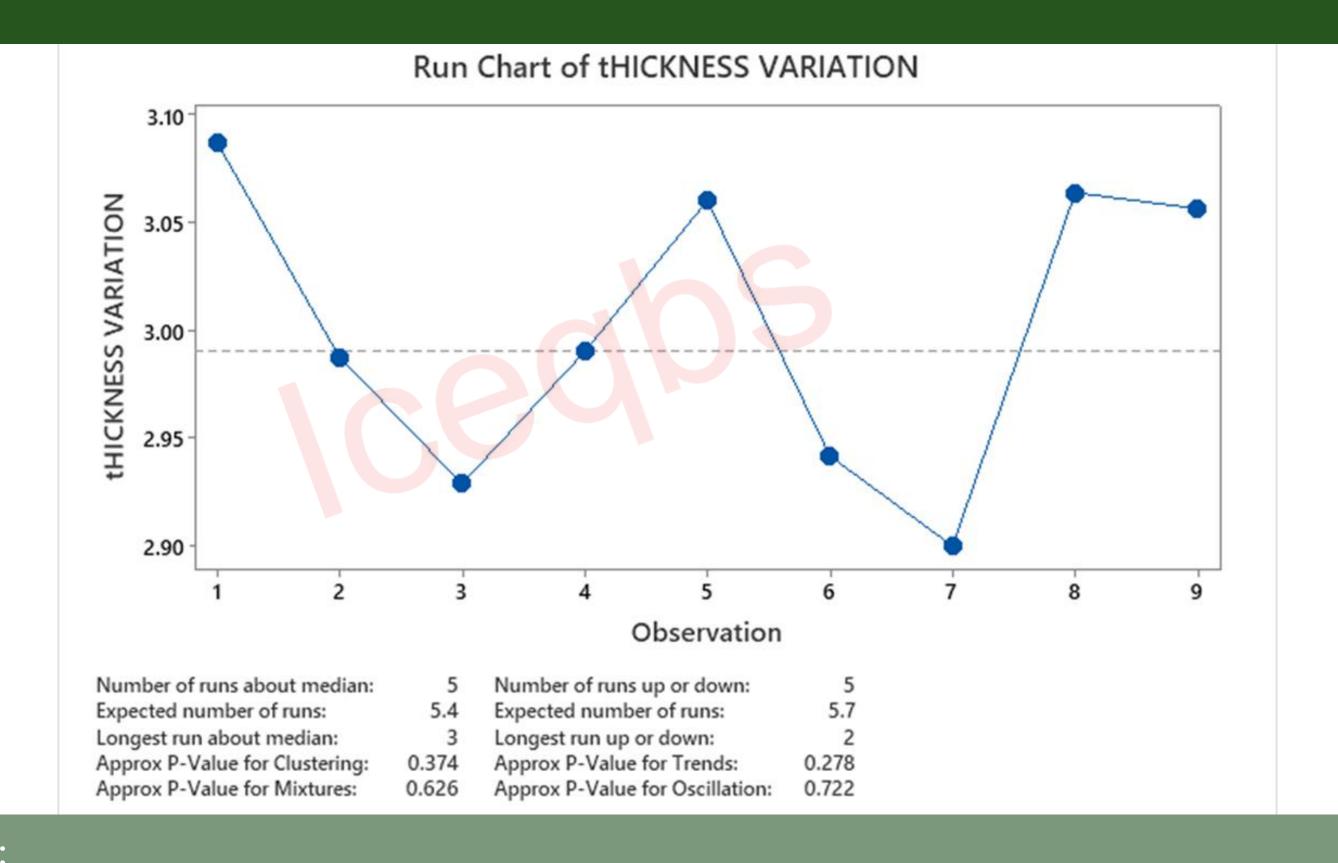


Data collection – Histogram (Before improvement)



Inference:
Data is normally distributed over the mean

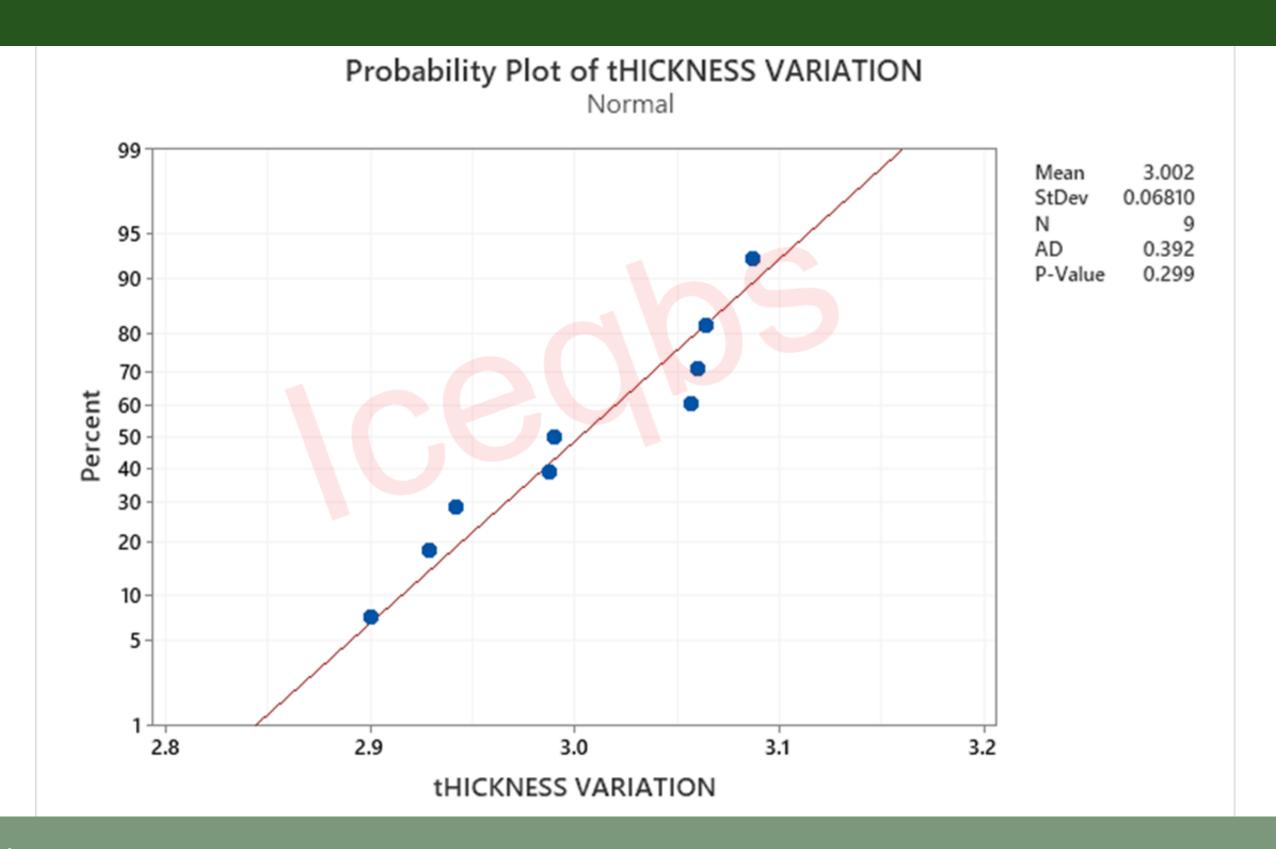
Data collection – Run Chart (Before improvement)



Inference:

All 4 P values > 0.05 – No special causes in the process

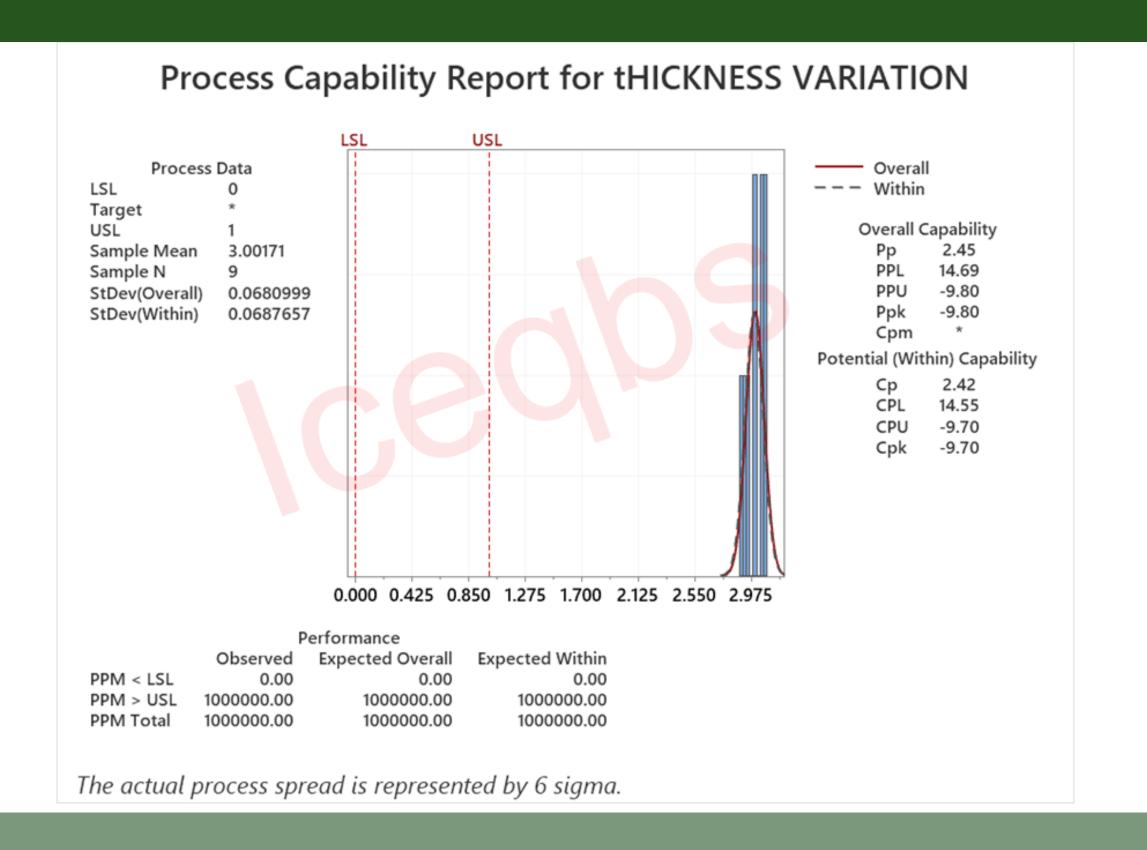
Data collection – Normality plot (Before improvement)



Inference:

P > 0.05 the data is normally distributed

Data collection – Process capability (Before improvement)



Inference –

•CpK negative, process is highly incapable.

Data collection – Process capability (Before improvement)

MUDA

- Scrap foam due to off-spec thickness.
- Rework or re-processing of foam rolls/sheets.
- Manual inspection time repeated due to inconsistent measurements.

WASTE - NON-VALUE ADDED ACTIVITIES

MURA

- **VARIATION UNEVENNESS IN PROCESS**
- Fluctuating extrusion temperature causing variable thickness.
- Uneven cooling across conveyor leading to warping.
- Inconsistent feeding of material into extruder causing density and thickness variation

OVERBURDEN – STRAIN ON PEOPLE OR MACHINES

MURI

- Operators manually adjusting machines frequently due to process instability.
- Overworking skiving or extrusion machines to meet production despite variation.
- QC inspectors under pressure to check every roll due to unpredictable thickness

Wastage according to DOWNTIME

DEFECTS

OVERPRODUCTION

WAITING

NON-UTILIZED TALENT

TRANSPORTATION

INVENTORY

MOTION

EXTRA PROCESSING

- Foam rolls/sheets rejected due to thickness out of specification.
- Scrapped material from uneven skiving or poor foaming.
- Producing extra foam to compensate for expected scrap.
- Running longer extrusion batches than required due to thickness variation
- Operators waiting for machines to stabilize before starting production.
- Delays in downstream lamination or cutting due to off-spec foam
- Skilled operators spending time manually rechecking thickness instead of optimizing process.
- QC staff repeatedly measuring due to poor real-time monitoring
- Moving foam rolls multiple times due to rework or quality inspection.
- Excess raw polymer stored to buffer against material-related thickness issues.
- Operators walking frequently between extrusion and skiving stations to adjust machines
- Additional trimming or skiving to correct thickness variation.
- Re-running foam through cooling or compression steps to standardize thickness.

Action plan to address Low Hanging fruits

Area / Issue	Special Cause / 3M / Waste	Action / Lean Tool	Expected Benefit	Responsibility	Timeline
Manual Adjustments	Muri (Overburden)	Introduce Standard Operating Procedures & SOP boards	Reduce operator strain and process variation	Process Engineer	2 weeks
Fluctuating Temperature	Mura (Unevenness)	Install real-time process monitoring / control charts	Stable extrusion → consistent thickness	Process Engineer / Maintenance	4 weeks
Scrap Foam	Muda (Waste – Defects)	Implement Visual Management / 5S to identify and segregate scrap rolls quickly	Minimize rework and material loss	Production Team	1 week
Rework & Extra Processing	Muda (Waste – Extra Processing)	Adjust extrusion and cooling process using Kaizen event	Reduce unnecessary rework, improve yield	Production & Process Team	3 weeks
Manual Handling	Waste – Motion & Transportation	Introduce material handling carts / roller conveyors	Reduce operator walking & roll handling time	Production Team	2 weeks
Waiting for Machines	Waste – Waiting	Implement SMED / Quick Changeover on extrusion and skiving	Reduce idle time, increase throughput	Production & Maintenance	3 weeks
Inventory Buffers	Waste – Inventory	Optimize batch sizes using Kanban / FIFO	Reduce overstock and scrap from off-spec material	Production Planning	4 weeks
Ambient Environment	Mother Nature (Mura)	Control plant temperature & humidity	Reduce thickness variation from environmental effects	Facility Team	4 weeks

Data Collection – Fishbone Diagram (format)

CATEGORY (M)	POTENTIAL CAUSES (5 EACH)
Man (Operators / People)	 Inconsistent operator skill or experience Improper machine setup Lack of adherence to SOPs Inadequate training on extrusion parameters Incorrect adjustments during skiving
Machine	 Die gap not uniform Screw speed fluctuation Extruder temperature variation Cooling conveyor uneven speed Worn/dull skiving blades
Material	 Inconsistent polymer resin quality Variation in additive/blowing agent batch Moisture in raw materials Improper storage causing degradation Inconsistent filler particle size
Method (Process)	 Improper mixing/compounding sequence Uneven feeding of material into extruder Incorrect foaming/blowing ratio Poor cooling or uneven belt contact Skiving sequence or speed not standardized
Measurement	 Inaccurate thickness gauges Improper placement of measurement points Irregular inspection frequency Manual reading errors Lack of real-time monitoring
Mother Nature / Environment	 Ambient temperature variation in plant Humidity affecting foam expansion Dust or contamination in production area Vibration affecting extruder stability Power supply fluctuations

Data Collection – (X-Y diagram)

Top 12 Root Causes (Based on Net Score)

Die gap not uniform – 114

Extruder temperature variation – 114

Screw speed fluctuation – 108

Inconsistent polymer resin – 48

Variation in additive / blowing agent – 48

Cooling unevenness - 48

Improper mixing sequence – 48

Manual adjustments / operator error –

48

Worn/dull skiving blades – 44

Inaccurate thickness gauge – 44

Improper placement of measurement

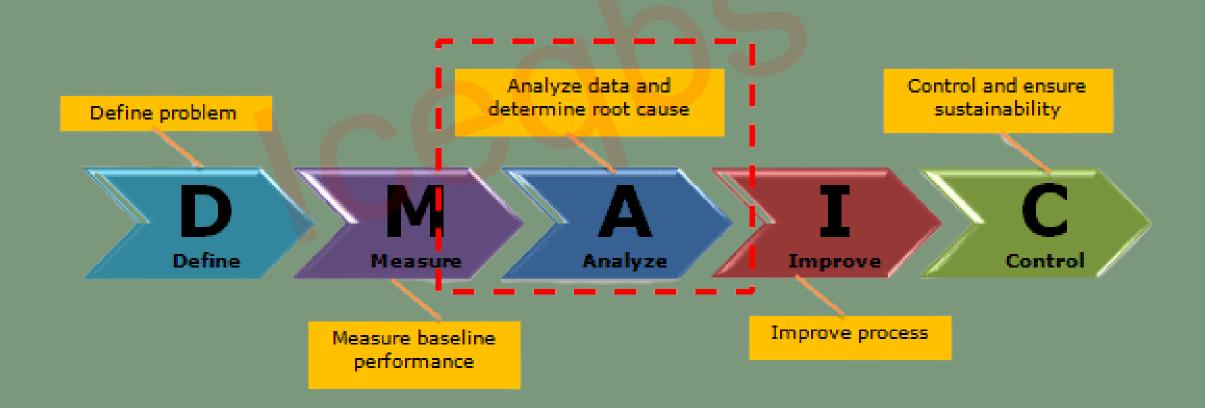
points – 24

Ambient temperature / humidity – 24

Data Collection Plan

ROOT CAUSE	PROCESS STEP	WHAT TO MEASURE	MEASUREMENT METHOD / TOOL	FREQUENCY	SAMPLE SIZE / NOTES	RESPONSIBLE
DIE GAP NOT UNIFORM	Extrusion	Die gap across width	Vernier caliper / dial gauge	Every shift / 3 points per die	3 measurements per roll	Maintenance / Operator
EXTRUDER TEMPERATURE VARIATION	Extrusion	Barrel and die Thermocouples / Co temperature SCADA readings		Continuous / hourly log	Record min, max, avg	Operator / Process Engineer
SCREW SPEED FLUCTUATION	Extrusion	Screw RPM / throughput	Machine display / SCADA	Continuous	Log every 30 min	Operator / Process Engineer
MANUAL ADJUSTMENTS / OPERATOR ERROR	Extrusion / Skiving	Number and type of adjustments	Observation / Logbook	Each shift	Record type & time	Operator / Team Leader
WORN / DULL SKIVING BLADES	Skiving	Blade sharpness / replacement date	Visual inspection / gauge	Every shift	Check edges & document	Maintenance / Operator
INACCURATE THICKNESS GAUGE	Measurement	Gauge calibration	Calibration certificate / verification	Monthly / before use	Document calibration status	QC / Instrument Technician

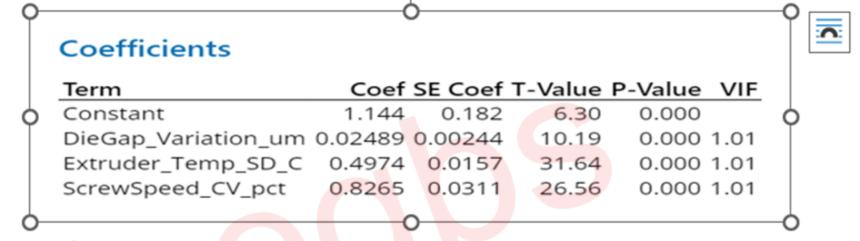
ANALYSE PHASE



Analyse – Hypothesis testing

Regression Equation

Scrap_pct = 1.144 + 0.02489 DieGap_Variation_um + 0.4974 Extruder_Temp_SD_C + 0.8265 ScrewSpeed_CVCt



Model Summary

S R-sq R-sq(adj) R-sq(pred) 0.348503 92.74% 92.59% 92.27%

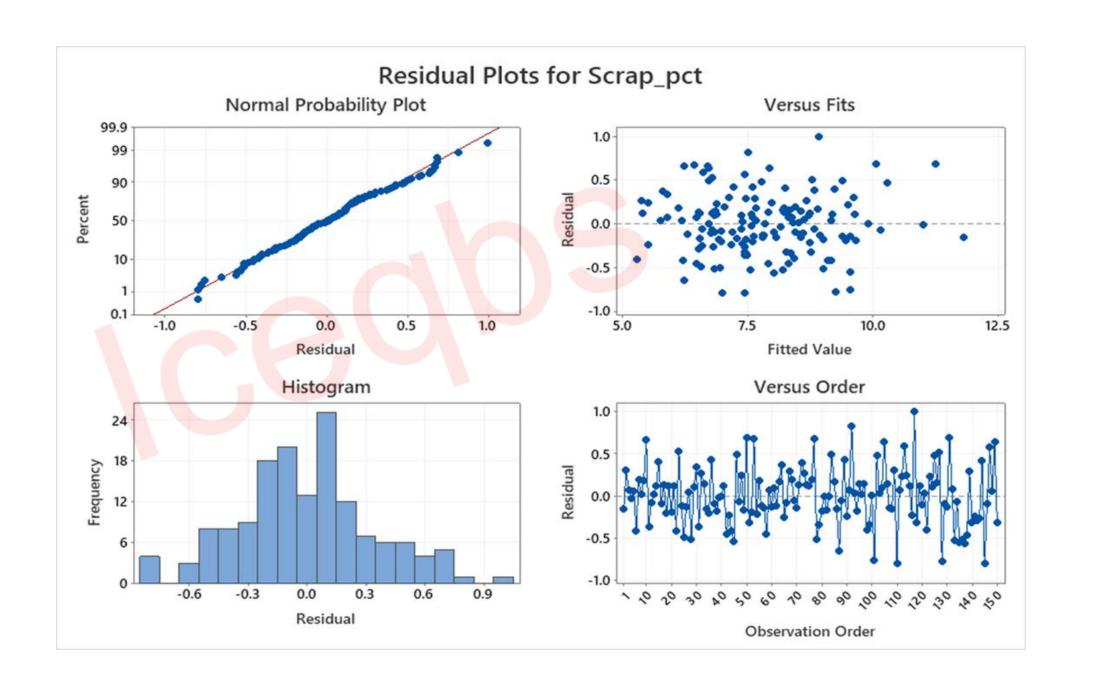
Analysis of Variance

Source	DF	Adj SS	Adj MS	F-Value	P-Value
Regression	3	226.37	75.456	621.27	0.000
DieGap_Variation_um	1	12.62	12.621	103.92	0.000
Extruder_Temp_SD_C	1	121.59	121.586	1001.08	0.000
ScrewSpeed_CV_pct	1	85.68	85.679	705.44	0.000
Error	146	17.73	0.121		
Total	149	244.10			

Inference:

Since p < 0.05, Diegap variation, Extruder temperature and Screwspeed CV are validated as critical root causes

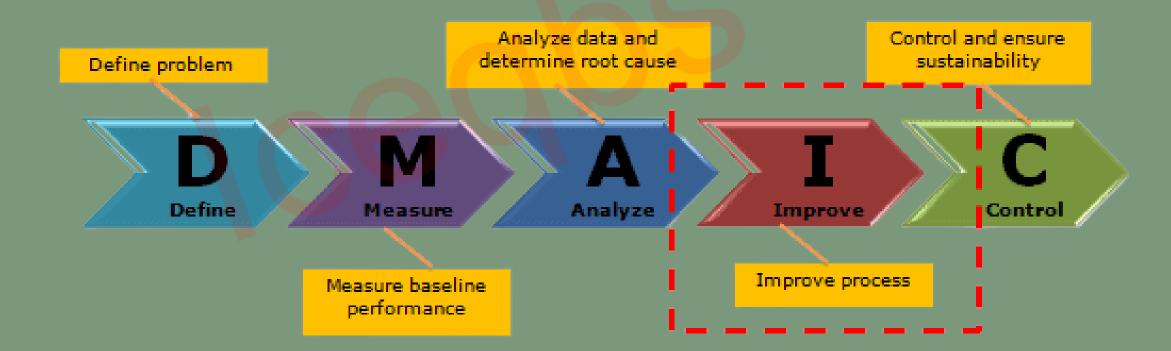
Analyse – Hypothesis testing



Inference:

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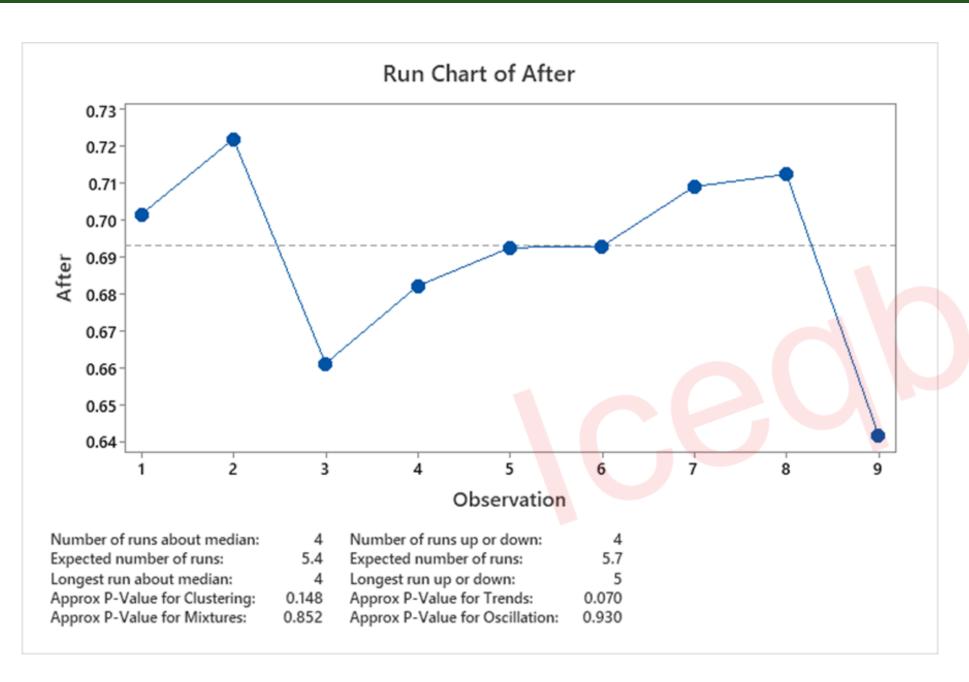
IMPROVE PHASE

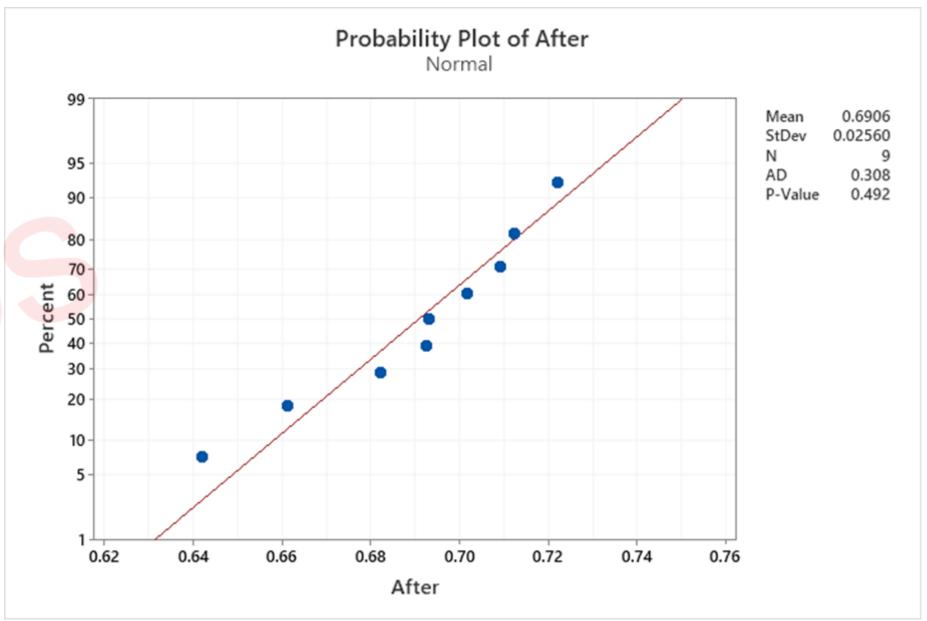


Improve - Action Plan

ROOT CAUSE	ACTION PLAN	RESPONSIBLE PERSON	TOOL / METHOD USED	TARGET / EXPECTED OUTCOME	TIMELINE
Die Gap Variation	 Calibrate die gap weekly using feeler gauge and laser gap sensors- Implement SPC chart to monitor die gap deviation- Introduce "Setup Checklist" for start-up alignment 	Production & Maintenance	Calibration SOP, SPC Chart	Reduce die gap variation to ≤ ±0.02 mm	2 weeks
Extruder Temperature Instability	 Install PID controllers for better temperature control- Set automatic alarms for ±2 °C deviation- Insulate heating zones to minimize external heat loss 	Maintenance & Process	Temperature Logger, DOE Verification	Reduce temp SD from ±3 °C → ±1 °C	3 weeks
Fluctuation	- Calibrate VFD drives weekly- Maintain screw speed CV ≤ 1% by real-time PLC feedback- Train operators on rampup/ramp-down speed settings	Process & Electrical		Improve screw speed stability (CV < 1%)	2 weeks
Operator Handling	 Conduct operator skill training on setting and monitoring parameters- Use visual dashboard to show live process data 	HR & Process Engineer	Training Log, Dashboard	Improved parameter awareness	4 weeks
Material Variation (Support Factor)	- Implement raw material moisture check before feeding- Record compound batch properties	QA & Mixing Dept.	Moisture Analyzer, Record Sheet	Reduce material-related variability	3 weeks

Run chart and Normality Test (After Improvement)

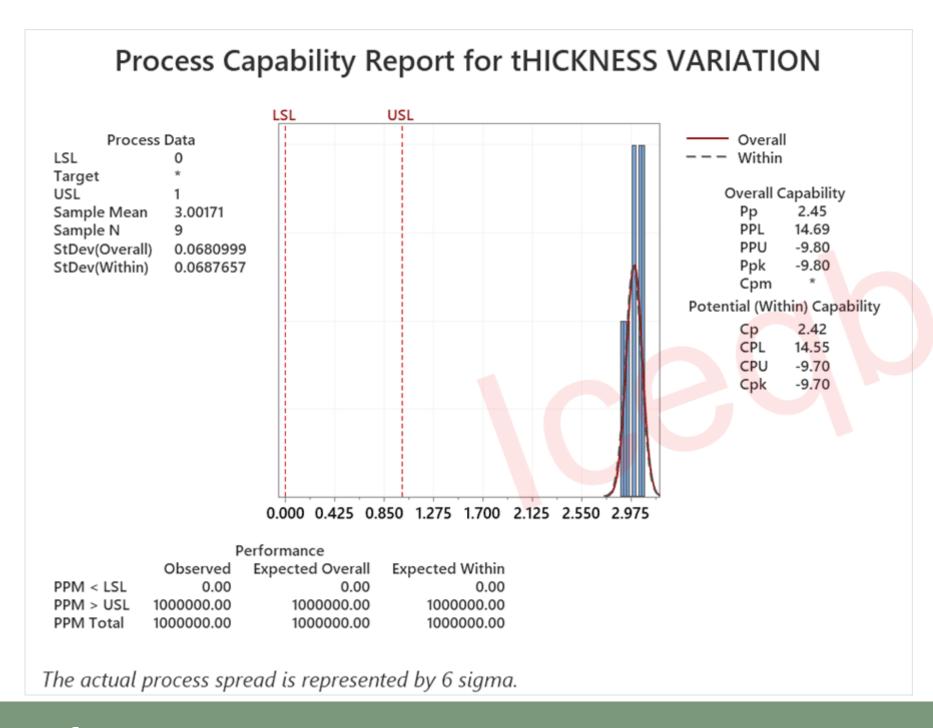


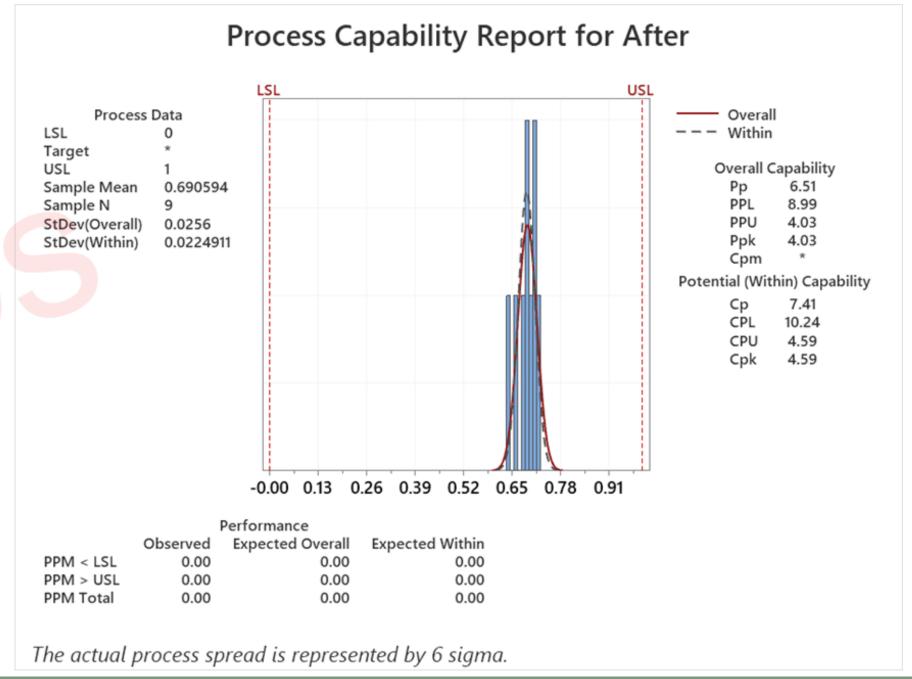


Inference:
Run chart – process is stable there is no special causes in the process (p value > 0.05)

Inference:
Normality test – Data are normally distributed

Process capability – Before & After Improvement





Inference:

- Before Cpk < After Cpk, which shows process is much more capable after improvement
- There is less variability in system since stdev reduced after improvement
- · After improvement the data are normally distributed near the target within specified limit

After Improvement

(Statistical validation for Improvement – Hypothesis Testing)

Two-Sample T-Test and CI: tHICKNESS VARIATION, After

 μ_2 . population mean of Arter Difference: μ_1 - μ_2

Equal variances are not assumed for this analysis.

Descriptive Statistics

Sample	N	Mean	StDev	SE Mean
tHICKNESS VARIATION	9	3.0017	0.0681	0.023
After	9	0.6906	0.0256	0.0085

Estimation for Difference

95% CI for Difference 2.3111 (2.2571, 2.3651)

Test

Null hypothesis H_0 : $\mu_1 - \mu_2 = 0$ Alternative hypothesis H_1 : $\mu_1 - \mu_2 \neq 0$

T-Value DF P-Value 95.30 10 0.000

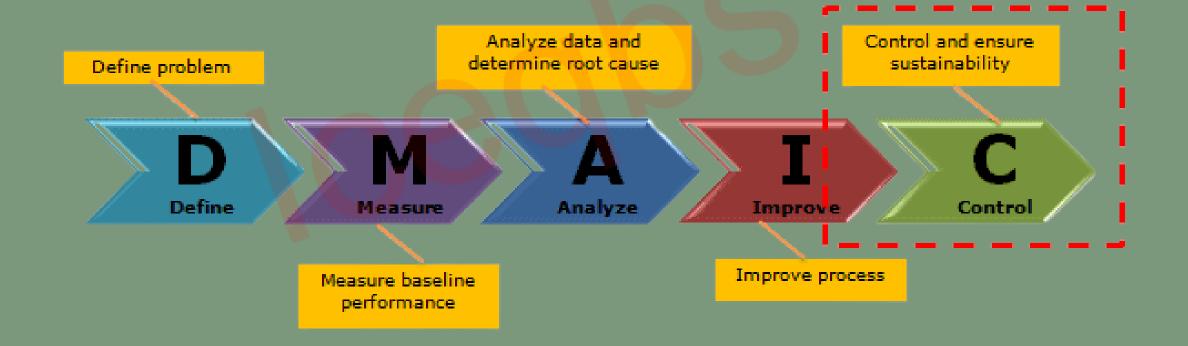
Inference:

- Since P value is less than 0.05, there is enough evidence to reject the null hypothesis and we can conclude that the difference between the population means is statistically significant.
- It is also visible from the individual value plot & box plot, there is clear difference in mean after improvement which is closer to required thickness

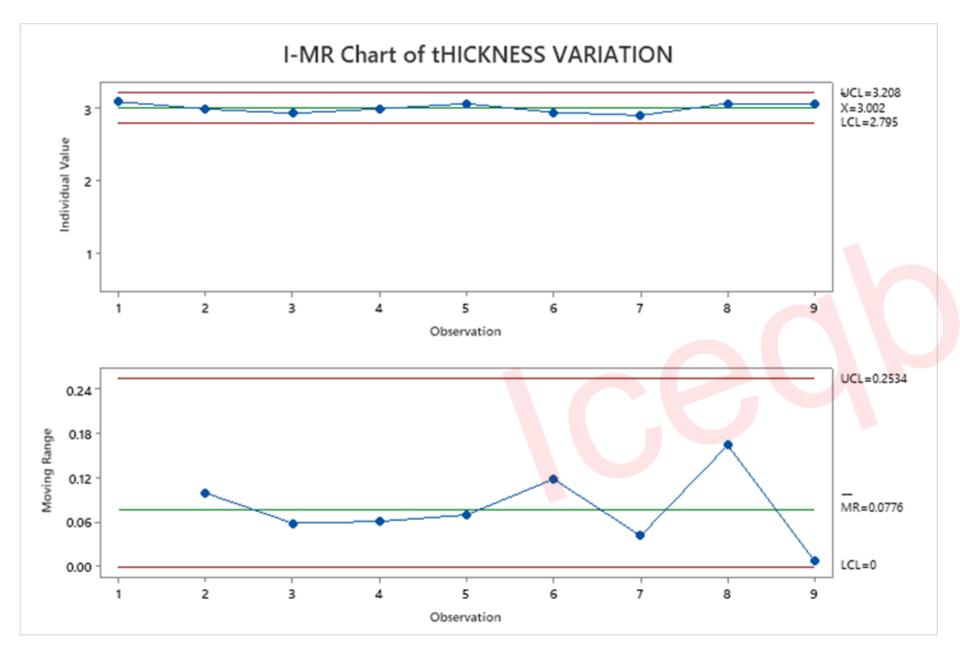
FMEA

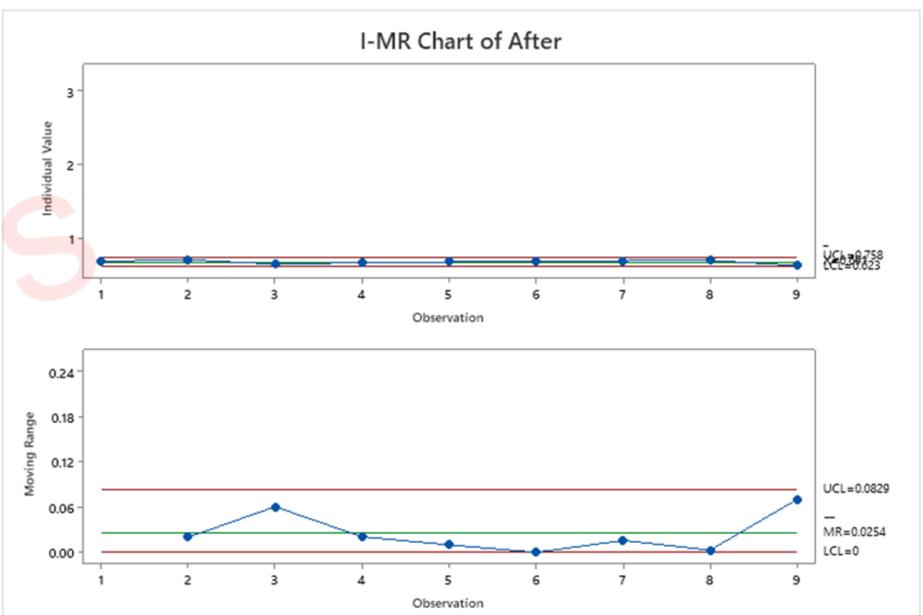
#	Process Improven Item	Potential Failu	re Effect on Customer / Process	r S	Potential Cause	Current Controls	0	Detection Method	D	RPN	Recommended Actions (Owner)	Target O/D	New RPN
1	Die-ga calibratio setup			8	Missed shim, torque uneven	Feeler gauge check	4	First-piece check	5	160	Add digital feeler + shim color code, torque pattern sheet, setup checklist; LPA audits (Prod Eng/Maint)	O=2, D=2	32
2	Extruder z temperat control (F	ure failure	nsor Density/cell change → thickness swing	q	Loose thermocouple, PID not tuned	Manual watch	3	SCADA trend review	4	108	Auto alarms ±2 °C, spare sensors, quarterly PID autotune, zone insulation (Maint/Process)	O=2, D=3	54
3	Screw speed/V stabilit	-D RPM drift / wro	ong Flow variation → thickness shock	7	VFD drift, manual overrides	RPM display only	4	Hourly log	5	140	Speed lock & interlock (>±5 RPM), weekly VFD cal, SOP ramp-up profile (EE/Process)	O=2, D=3	42
4	Resin lot MFI cont	•	mismatch \rightarrow off-	8	No lot verification	Paper COA	3	Visual bag check	6	144	Barcode scan + MFI window at receipt, quarantine rules, first- article MFI spot check (QA/Stores)	O=1, D=2	16
5	Skiving bl managem	ade Dull/damage ent blade kept runn		6	No replacement freq	Visual look	5	Scrap review	4	120	Blade life counter (pcs/hrs), spare- cart, quick-change jig, 5S shadow board (Maint)	O=2, D=3	36
6	Thickne gauge MSA/C	Gauge out of	f False accept/reject	t 8	Missed cal, wear	Annual cal	3	QC review	6	144	MSA (R&R), pre-shift verification block, cal sticker + lockout when expired (QA)	O=2, D=2	32
7	Samplir disciplir			7	High load, no reminder	SOP only	4	End-of-shift review	6	168	HMI timer/light every 50 rolls, e-log must confirm sample, supervisor LPA (Prod/QC)	O=2, D=2	28
8	Cooling air balanc	imbalance/du	ct Across-width thickness variation	7	Dust, damper shift	Periodic cleaning	3	Visual only	5	105	Fixed-position dampers, monthly ΔT profile, PM clean checklist (Maint)	O=2, D=3	42
ģ	Operate standard v	SOP not tollow	Parameter drift; rework	8	Training gap	Induction only	4	Occasional audit	5	160	One-point lessons at machine, standard work sheet on HMI, layered audits; skill matrix (Ops/HR)	O=2, D=3	48
1	SPC/alarn review		_	7	Alert fatigue	Email only	3	Weekly review	6	126	Andon + audible stack light, daily SPC huddle, escalation rule (Process/Shift Lead)	O=2, D=2	28

CONTROL PHASE



Control – Control Chart for % scrap Before & after improvement





Inference:

• There is significant improvement on scrap reduction after improvement

Sustain Action Plan – 5S

STEP	OBJECTIVE	ACTIONS FOR XLPE LINE	Outcome / Control Benefit
1. Sort (Seiri)	Eliminate unnecessary tools/materials	 Remove unused gauges, tools, and old die shims. Separate "current" vs "obsolete" calibration tools. Tag damaged or out-of-calibration instruments for removal. 	Prevents confusion and ensures only correct measurement tools are used.
2. Set in Order (Seiton)	Place tools and materials in defined positions	 Mark positions for feeler gauges, thermocouple sensors, torque wrenches, and alignment jigs. Use shadow boards for die tools and temperature probes. 	Faster setup and alignment — reduces die-gap errors.
3. Shine (Seiso)	Keep the area clean and inspectable	 Daily cleaning of die and extruder vent area. Weekly cleaning of temperature sensor slots and fan vents. Introduce "Clean-Inspect-Lubricate" (CIL) checklist. 	Maintains stable thermal conditions — reduces temperature drift.
4. Standardize (Seiketsu)	Establish standard procedures	 Visual SOPs for die setup, start-up temperature, and screw RPM. Laminated one-point lessons near machine. Standard inspection frequency for thickness every 50 rolls. 	Ensures uniform operating conditions.
5. Sustain (Shitsuke)	Discipline and regular audits	 Conduct monthly 5S audit with red-tag tracking. Display "5S Scoreboard" for each machine. Link 5S compliance with operator evaluation. 	Reinforces habit, ensures long-term control.

Sustain Action Plan – Poka Yoke

Area	Error to Prevent	Poka-Yoke Mechanism	Benefit
Die Gap Setup	Wrong gap setting or uneven tightening	 Use digital feeler gauge with tolerance alarm. Add color-coded shims for quick identification. 	Prevents manual setup error → uniform gap.
Temperature Control	Incorrect heating zone setting	 Implement PID auto-tuning with deviation alarm (±2 °C). Install interlock if temp deviation exceeds 5 °C. 	Prevents over/under heating → stable expansion ratio.
Screw Speed	Wrong RPM entry or fluctuation	 Program speed lock interlock — restrict change >5 RPM Display RPM on visual dashboard. 	Eliminates uncontrolled speed variation.
Material Loading	Mixing wrong batch or MFI mismatch		Prevents mixing error and MFI variation.
Thickness Measurement	Skipping QC sampling	 Use timed alarm or light signal every 50 rolls for sampling reminder. Add "measurement confirmation" in HMI before roll change. 	Ensures consistent sampling frequency.
Cooling Zone Fan Setting	Manual fan imbalance	Krivi settiligs	Avoids uneven cooling → stable thickness.

Conclusion

RESULTS AFTER IMPROVEMENT

Project has achieved its intended results after improving thickness by identifying the variation cause and reducing scrap rate.